

**Name** Klaus Jagd  
**Education** Edb-assistent (IT)  
**Language** Danish, English

**Role** **Senior Project Manager**

**IT-experience** From 1984 (freelance since 2000)

**Certifications** PRINCE2®  
Certified SCRUM Master (CSM)  
Certified SCRUM Product Owner (CSPO)

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## Profile resume

### Career – brief

- Freelance project-/program manager the last 15 years: A P Moller Maersk, Gentofte Kommune, TDC, IBM, Danske Bank, CSC, Movia, Eniro/Krak, De Gule Sider and more
- Project manager/line manager 5 years: TDC, danNet, CapGemini, Ford, Q8
- Developer/consultant 10 years: EAC data, TDC, CapGemini

### Assignments the last 5 years

- Project Management in re-location and migration program at Nordea Capital Markets
- Project Management in transition-program and in ERP implementation program at A P Moller Maersk
- Project Management for new Domain model and migrations project at CSC for Danish Ministry of Interior (CPR)
- Project management of migrations projects at IBM for Danske Bank
- Project Management for Movia
- Program management at Eniro for projects to substitute all in-house developed IT systems and processes
- Project management of Java development at Eniro
- Responsible for consolidation of IT systems when Eniro acquired Krak
- Definition of the IT strategy for Eniro
- Implementation of a pragmatic ITIL change process at Eniro

### Personal characteristics

- Result oriented
- Extrovert
- Pragmatic
- Positive attitude

### Strong sides

- Ability to motivate project members
- Many years of experience with project management and thereby understanding of the various complex aspects that arises.
- Many years of experience and thereby understanding of the opportunities and challenges within IT

## **Background**

Since my graduation in IT back in 1984 I've been working in the IT industry as developer, project manager and line manager and has used a broad variety of tools, processes and methods.

I have a broad technical background within IT achieved by practical experience in small and large companies both as a regular employee/manager and within the last 12 years as an independent project manager consultant.

My strengths are:

- Project management (preferably agile methods: SCRUM, XP, prototyping etc.)
- Strategy
- I have my roots in development
- I feel comfortable working in the zone between business and IT

I've developed on mainframe-based systems, on client/server solutions and distributed solutions and used technologies like Java, C++, C, PHP, Oracle, HTML, Cobol, HPS and CORBA.

This broad technical background combined with my management (line and project) experience makes me a competent project manager, who understands the many aspects of carrying out IT projects with success in close cooperation with the business.

I also have the personal drive that is needed in order to make the team deliver on time, quality and cost.

For the past 5 years I've been working with success within the areas of management, company merger, strategy and project / program-management.

## **Education**

2000: TDC management education (MLP) w/DIEU, Wharton

1984: Edb-assistant (IT)

## Experience

Kunde:	<b>Gentofte Kommune</b>
Periode:	May/2014 –
Beskrivelse:	- Project management for Bring Your Own Device (BYOD) + IT competence boost for all teachers in Gentofte Kommune - Project management for AD migration - Project management for upgrading the networks (fiber, switches, accespoints, etc.) in all daycare institutions in Gentofte. The project also included conducting of a public tender.
Teknologier:	Project management
Rolle:	<b>Senior Project Manager (freelance)</b>

Customer:	<b>Nordea – Capital Markets</b>
Period:	Jan/2014 – Apr/2014
Description:	- Planning relocation and migration of 15+ systems for Nordea Capital Markets in insourcing applications from IBM to their own data centres
Technologies:	Project management
Role:	<b>Senior Project Manager (freelance)</b>

Customer:	<b>A P Moller Maersk – Corporate Service Center</b>
Period:	Apr/2013 – Dec/2013
Description:	- Project management in ERP implementation program: organizational transition, benefit realization, deployment planning, etc. - Responsible for preparing 40+ applications/systems for transition due to new infrastructure (network, domain, etc.).
Technologies:	Project management
Role:	<b>Senior Project Manager (freelance)</b>

Customer:	<b>CSC / Danish Ministry of Interior (CPR)</b>
Period:	Jan/2012 – Sep/2012
Description:	- Responsible for establishing a new domain model for the CPR business area. - Responsible for migration of a web based Java system from mainframe (zOS) to midrange (Redhat Linux).
Technologies:	Project management
Role:	<b>Senior Project Manager (freelance)</b>

Customer:	<b>IBM / Danske Bank</b>
Period:	May/2011 - Oct/2011
Description:	Responsible for migration of a portfolio of 32 of Danske Banks's systems. Tasks: Analyses of systems, create time schedules for migration, allocate resources, ensure progress and do extensive reporting to Danske Bank and IBM. The systems where typically migrated from stand-alone windows servers with DB/2, WebSphere etc. to IBM virtual Linux servers with DB/2- and WebSphere farms.
Technologies:	Project management
Role:	<b>Senior Project Manager (freelance)</b>

Customer:	<b>Trafikselskabet Movia</b>
Period:	Mar/2011 - Apr/2011
Description:	Project management and advisory regarding Movia's www
Technologies:	Project management, strategy
Role:	<b>Senior Project Manager (freelance)</b>

Customer:	<b>Krak/Eniro</b>
Period:	Jul/2006 - Feb/2011
Description:	Overall project manager with responsibility to substitute all Eniro Denmark's IT-systems to a standard IT solution from a Nordic vendor. The project also encompassed process and organizational changes. 100+ project members, 10+ project managers and foreign vendors. Close dialogue with top management of Eniro Group, e.g. bi-weekly steerco meetings.  To ensure high quality in the final delivery, the project was carried out using agile methods (SCRUM, prototyping etc.) with high involvement from business key persons.  Project manager for IT consolidation when Eniro acquired Krak  Define IT strategy for development and then project manager for implementing SOA
Technologies:	Project management, management, strategy
Role:	<b>Project Manager (freelance)</b>

Customer:	<b>IBM / Danske Bank</b>
Period:	Jan/2006 - Jun/2006
Description:	Responsible for putting together the solution (technical solution, cost, project team, project plan, etc.) for IBM's customer Danske Bank as a response to RFP / RFS
Technologies:	Project management
Role:	<b>Technical Solution Manager (freelance)</b>

Customer:	<b>TDC Mobilcenter</b>
Period:	Jan/2005 - Dec/2005
Description:	Project management for small projects on VOIP and financial solutions
Technologies:	Project management
Role:	<b>Project Manager (freelance)</b>

Customer:	<b>De Gule Sider®</b>
Period:	Nov/2000 – Oct/2005
Description:	Project manager for development of many different systems to support De Gule Sider's business (sales follow-up, sales force automation, commission, etc.) in close cooperation with vendors from Sweden, Germany and Canada  Technical project manager for implementing a new customer order production system from a European vendor
Technologies:	Project management
Role:	<b>Project Manager (freelance)</b>

Company:	<b>Speednames (dot com company)</b>
Period:	Apr/2000 – Oct/2000
Description:	Establish a new Danish development organization. Take over control of the development activities from the entrepreneur. Project management for domain registration system in Sweden
Technologies:	Management
Role:	<b>Development Manager</b>

Company:	<b>TDC</b>
Period:	Dec/1997 – Mar/2000
Description:	Management of 'Architecture and Tools'- department Overall responsible for projects to implement new technology (Java, CORBA, security, certificates, etc.) Responsible for defining and implementing the IT strategy for development in TDC including introducing new technologies like Java and CORBA.
Technologies:	Line management
Role:	<b>Line Manager</b>

Company:	<b>TDC</b>
Period:	May/1995 – Nov/1997
Description:	Project manager for a pilot project to integrate mainframe systems with the Internet Implementing case-tool HPS, as a strategic development platform Training in C, UNIX and HPS
Technologies:	Project management, C, C++, Java, HPS, UNIX
Role:	<b>Project Manager / software specialist</b>

Company:	<b>danNet</b>
Period:	Jan/1994 - Apr/1995
Description:	Line management of technical department Overall project manager for external customer projects Implementation of the IT strategy ISO-9000 certification of the development methods in the department
Technologies:	Line management
Role:	<b>Line Manager</b>

Company:	Various customers for <b>danNet</b>
Period:	Feb/1993 - Dec/1993
Description:	Development and project management for danNet's customers Training in C and UNIX
Technologies:	Project management, C, C++, UNIX
Role:	<b>IT consultant</b>

Company:	Various customers for <b>Cap Gemini</b>
Period:	Aug/1988 - Jan/1993
Description:	Development and project management for Cap Gemini's customers Training in C and Informix
Technologies:	Project management, C, C++, Informix 4GL, UNIX
Role:	<b>IT consultant</b>

Company:	<b>KTAS (TDC)</b>
Period:	Jul/1986 - Jul/1988
Description:	Development of payment system
Technologies:	COBOL
Role:	<b>Developer</b>

Company:	<b>ØK (EAC) Data</b>
Period:	Jul/1984 - Jun/1986
Description:	Development of shipping systems
Technologies:	COBOL
Role:	<b>Developer</b>